

Riverside Inland Empire Consortium Monthly Performance Report

12/01/2023 - 12/31/2023



Industry Benchmarks



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Campaign Benchmarks





CPM = Cost Per Thousand Impressions

CPC = Cost Per Click

CTR = Click Through Rate On The Ad

PPC Benchmarks, Industry Average & Your Average

Average CPC is \$4.18-\$13, **Your Average is \$1.22**Average CTR is 6.21%, **Your Average is 4.27%**Average Cost Per Contact is \$62, **Your Average is \$6**

Total Campaign Metrics:

Total Impressions:

2,071,440

Total Visits:

15,384

View-Through Ad Visits:

62

Completed Video Views:

893,359

Facebook/IG Benchmarks, Industry Average & Your Average

Average CPM for detailed audiences is \$15-\$22, **Your Average is \$13**Average CPC Custom Audience \$1 - \$2, **Your Average is \$1.50**Average CTR is 1%, **Your Average is 1.20%**

YouTube Benchmarks, Industry Average & Your Average

Average completed video view rate 35%, **Your Average is 61%**Average cost per completed video view .20 cents, **Your Average is .04**

TikTok Benchmarks, Industry Average & Your Average

Average CPM is \$10-\$15, Your Average is \$8

Display Benchmarks, Industry Average & Your Average

Average CPM is \$15-\$20, **Your Average is \$6** Average CTR is .17%, **Your Average is .18%**

Snpachat Benchmarks, Industry Average & Your Average

Average CPM is \$20-\$30, **Your Average is \$38**Average CTR is 1%, **Your Average is 3.84%**



Industry Benchmarks • PPC • Display • Facebook & Instagram • Snapchat • YouTube • Spotify • Pandora • TIKTOK

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Cumulative Chart



Platform	December Janu	ember January	February	March	April	May	June	July	August	September	October	November	December	All-Time TOTAL
Social Media: Facebook & Instagram	Document	Juniany	resident	maren.	April	may	Julio	July	August	o o p to i i i b o i	0010001	11010111111111	Decerine	TAIL THING TO TAL
Impressions	349,925	470,749	342,065	386,797	422,519	416.870	464,889	581,971	551,831	342,218	342.645	330,735	338,068	21,656,59
Clicks	2,234	3,580	2,780	2.842	3,062	2,522	2,769	3,180	3,222	2,977	2.795	2,714	2,986	220,74
Digital Marketing - Display Ads										740000	100000			200000000000000000000000000000000000000
Impressions	686,162	600,521	606,915	676,517	647,239	676,206	613,423	546,648	561,475	428,832	521,601	510,756	504,725	62,040,32
Clicks	1,230	1,149	1,890	1,245	1,165	1,210	1,190	891	967	664	978	845	914	126,86
Cost Per Thousand Impressions (CP	\$6.42	\$6.11	\$5.95	\$5.85	\$5.88	\$5.97	\$6.68	\$6.19	\$6.05	\$7.97	\$6.83	\$7.24	\$6.18	\$7.4
Over the Top Video Views	34,053	20,609	22,238	24,673	24,081	19,299	18,395	14,940	16,141	15,571	15,048	15,596	16,680	869,69
Pay Per Click- Main														
Visits to Websites	3,052	2,660	2,929	3,064	2,671	2,537	3,963	4,461	3,698	3,604	3,398	3,794	4,107	170,11
Calls	29	29	22	21	8	21	20	20	37	28	21	24	19	509
Average Cost per Visit	\$1.84	\$2.11	\$1.92	\$1.84	\$2.11	\$2.22	\$1.42	\$1.26	\$1.35	\$1.39	\$1.47	\$1.32	\$1.22	\$2.3
Average Cost per Contact	\$4.89	\$6.15	\$7.69	\$7.64	\$8.76	\$7.86	\$7.67	\$5.36	\$5.63	\$4.08	\$6.56	\$6.91	\$6.48	\$15.4
Click Thru Rate	6.32%	5.83%	4.43%	4.08%	4.95%	4.02%	3.71%	4.27%	3.97%	4.05%	4.04%	3.85%	4.27%	5.62
Pay Per Click- Programs			9	8		9	9		U4,00000					79785000
Visits to Websites	- 1		E	100		74	33	1,290	1,697	1,387	1,385	1,448	1,620	8,82
Calls								17	31	19	3	9	5	8
Average Cost per Visit	1		2		3 0		- 1	\$2.48	\$1.89	\$2.31	\$2.31	\$2.21	\$1.98	\$2.2
Average Cost per Contact								\$14.88	\$12.45	\$15.76	\$17.02	\$21.77	\$17.02	\$16.4
Click Thru Rate					6 3	- 3		5.69%	4.59%	4.59%	4.13%	4.12%	4.30%	4.57
YouTube Marketing - English														
Impressions	54,062	78,389	63,916	65,889	61,243	53,568	54,040	59,286	66,015	59,939	60,192	55,269	126,957	4,795,63
Completed Views	31,389	44,161	34,403	35,526	32,446	27,441	28,700	29,864	36,058	33,407	34,453	31,039	69,528	2,357,52
Clicks	11	25	40	30	35	28	31	42	27	32	21	20	32	
Cost Per View	\$0.04	\$0.03	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.0
YouTube Marketing - Spanish	40.100	70.000			47.447	47.070	45.510	45.000	F1 222	47.000	F7 010			0.000.40
Impressions	48,139	70,005	54,402	56,179	47,447	47,979	45,612	45,390	51,387	47,960	57,316	41,950	67,913	9,308,46
Completed Views	29,282	42,479	30,920	32,190	27,386	27,011	26,579	24,913	29,829	27,892	34,751	25,224	41,493	4,401,96
Clicks	21	49	33	28	46	53	39	\$0.04	26 \$0.03	29	40	25	29	21,00
Cost Per View	\$0.04	\$0.02	\$0.03	\$0.03	\$0.03	\$0.04	\$0.04	\$0.04	\$0.03	\$0.04	\$0.03	\$0.04	\$0.04	\$0.0
Snapchat	40.244	60.005	66.004	91.459	83.539	87.668	66,000	70.166	57.647	E0.3E0	77.690	55.836	54.55	12 100 07
Impressions Swipe-Ups	48,344 638	60,205 988	1,246	2,282	2.496	2,253	66,000 2,303	70,166 2,207	1,916	59,250 2,117	77,632 2,479	1,781	2,097	13,190,87
Cost Per Thousand Impressions (CP	\$41.56	\$33.85	\$30.28	\$21.93	\$24.35	\$23.30	\$31.07	\$27.37	\$34.53	\$31.15	\$26.37	\$36.25	\$38.14	\$15.4
Cost Per Indusana Impressions (CP Cost Per Swipe-Up (CPSU)	\$41.56	\$33.85	\$1.60	\$0.88	\$24.35	\$23.30	\$0.89	\$0.87	\$1.04	\$31.15	\$26.37	\$30.25	\$38.14	\$15.4
TikTok- English	\$3.ID	\$2.00	\$1.00	\$0.08	10.06	30.91	90.08	30.87	\$1.04	au.87	\$U.83	31.14	\$U.99	\$0.8
Impressions	301,099	350.122	283,987	263,762	297,025	291,739	292.830	341,194	289,179	295.630	335,360	323.871	356,107	167060
Video Views	204,229	183.634	126.083	240,272	264.512	104,547	261.754	309,791	284,514	291,952	331.814	320,433	351,905	15138
Clicks	204,229	3482	2461	2,375	2504	2,330	2,212	2,815	3,285	2,598	3,080	2.648	3,515	1791
Cost Per Thousand Impressions (CPM)	\$9.54	\$8.36	\$10.14	\$11.31	\$9.88	\$10.02	\$9.77	\$8.62	\$10.35	\$9.98	\$8.85	\$9.15	\$8.26	\$9.7

Industry Benchmarks • PPC • Display • Facebook & Instagram • Snapchat • YouTube • Spotify • Pandora • TIKTOK

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Cumulative Chart



				5		20	A			Ç	3			8
Platform	December	January	February	March	April	May	June	July	August	September	October	November	December	All-Time TOTAL
Website Traffic		25.5												-8
Total Page Views	13,882	19,341	20,128	25,210	29,103	10,551	21,698	30,979	29,798	34,840	42,032	42,446	55,507	1,183,740
Apply Clicks	194	291	163		387	239	713	939	1,531	1,116	1,122	906	1,052	
Average Time Spent (on Home Page	2:15	1:37	1:20		1:35	1:36	:13	:40	0:06	:18	:15	:16	:10	1:30
Top Sources for Site Exploration (Dir	58.70%	49.50%	41.50%	34.30%	28%	26%	29%					2		50.26%
Newscenter Traffic							723						8	
Total Page Views	503	467	400		321	483		111	675		1,513			32471
Average Time Spent (on Home Page	2:17	1:05	1:25	3:05	1:07	2:33	2:55	:36	:28	:33	:12	:31	:20	1:53
E-Newsletter														
Average open rate														60.53%
Average click-through rate							3							8.69%
Unique Open	37%	53%	30%	33%	32%	32%	30%	52%	29%		36%	30%	39%	25%
Clicks	21%	9%	17%	18%	17%	11%	19%	9%	15%	11%	3%	6%	3%	12%
Employer-Newsletter														
Unique Open	13%		10%		13%		12%		20%		33%		45%	19%
Clicks	15%		2%		2%		2%		2%		6%		1%	9%
Employer-Newsletter - Julie's List				38		8	n name					9		
Unique Open	29%		20%		23%	7	22%		27%		35%		37%	22%
Clicks	7%		4%		3%		1%		2%		4%		0%	14%
Counselor-Newsletter	114			7		7							2 22	
Unique Open		39%		43%		42%				55%	8	23%		36% 7%
Clicks		11%		10%		6%	Į.			6%	Ô	10%		7%

PPC



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Call Report



Target	₩	Count of Target
(760) 252-24	11	1
(909) 794-21	61	5
(951) 222-82	21	11
(951) 372-70	00	1
(951) 571-61	00	1
Grand Total		19
Target	₩	Count of Target
(909) 384-440	00	1
(909) 652-60	00	1
(909) 794-21	61	1
(951) 222-82	21	2
Grand Total		5
	(760) 252-243 (909) 794-216 (951) 222-823 (951) 372-706 (951) 571-616 Grand Total Target (909) 384-446 (909) 652-606 (909) 794-216 (951) 222-823	(760) 252-2411 (909) 794-2161 (951) 222-8221 (951) 372-7000 (951) 571-6100 Grand Total Target (909) 384-4400 (909) 652-6000 (909) 794-2161 (951) 222-8221



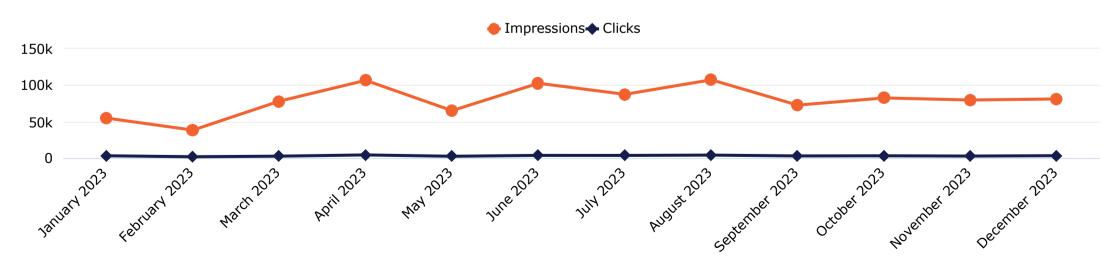


PPC Performance



	Budget	Date	Impressions	Clicks	Click Through Rate	Average CPC	Calls	Form Submits	Apply Button Clicked	Total Leads	Web Events	Average Cost Per Contact
Riverside Inland Empire Desert Consortium PPC 2023	Monthly Budget	Date Campaign Ran	Number of times text ad is shown when a search is being done on a search engine like Google	Number of times a person has clicked on the text ad, generating a visit to the site	Average click through rate on text ads for all keywords	Average cost per click across all keywords and publishers	Number of calls generated from the PPC campaign	Forms From Landing Page We Are Tracking Completed	Total clicks on the "apply now button" as a contact since we can't track the final fom submits	Calls + Form Submits	Total visits to specific pages we are tracking (summary below)	Average cost per contact (calls, end form submissions)
	\$5,625.00	Jan-23	45,657	2,660	5.83	\$2.11	29	1	885	915	1,397	\$6.15
	\$5,625.00	Feb-23	66,167	2,929	4.43	\$1.92	22	1	708	731	1,311	\$7.69
	\$5,625.00	Mar-23	75,190	3,064	4.08	\$1.84	21	0	715	736	1,298	\$7.64
	\$5,625.00	Apr-23	53,953	2,671	4.95	\$2.11	8	2	632	642	1,127	\$8.76
	\$5,625.00	May-23	63,139	2,537	4.02	\$2.22	21	2	693	716	1,222	\$7.86
	\$5,625.00	Jun-23	106,734	3,963	3.71	\$1.42	20	3	710	733	2,289	\$7.67
	\$5,000.00	Jul-23	104,390	4,461	4.27	\$1.12	20	7	1,022	1,049	2,219	\$4.77
	\$5,000.00	Aug-23	93,236	3,698	3.97	\$1.35	37	5	846	888	1,929	\$5.63
	\$5,000.00	Sep-23	88,916	3,604	4.05	\$1.39	28	0	1,197	1,225	2,284	\$4.08
	\$5,000.00	Oct-23	84,208	3,398	4.04	\$1.47	21	2	739	762	1,941	\$6.56
tracking code removed and added back 11/21	\$5,000.00	Nov-23	98,449	3,794	3.85	\$1.32	24	2	698	724	1,361	\$6.91
	\$5,000.00	Dec-23	96,223	4,107	4.27	\$1.22	19	1	752	772	2,019	\$6.48
TOTALS:	\$63,750.00		976,262	40,886	4.1 9	\$1.56	270	26	9,597	9,893	20,397	\$6.44

01/01/2023 - 12/31/2023



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Top Keywords & Page Visits



TOP KEYWORDS	CTR
Keyword	
college degrees	4.28%
online colleges	4.07%
Riverside City College	6.19%
Mt San Jacinto College	5.92%
college application	5.89%
community colleges	5.97%
community colleges in	5.28%
college courses	5.56%
online classes	4.42%
online learning	4.64%
online certificate programs	3.24%
online courses	3.65%
Barstow Community College	5.07%
online certificate courses	3.28%
online training courses	3.72%
city colleges	7.11%
online college courses	5.26%
college admissions	5.27%
College Of The Desert	1.74%
online college degrees	3.37%

WEB EVENTS - CONTINU Event Name	ED 12/01/2023 - 12/31/2023 Event Count	WEB EVENTS - CONTINUE	JED 12/01/2023 - 12/31/202 Event Count
Apply	581	View Colleges	26
*Advanced Manufacturing	184	*San Bernardino Valley Col	17
*Digital Media	170	*Copper college link clicked	16
*Information Communicatio	166	*Crafton college link clicked	16
*Aeronautics/Aviation/Auto	163	*Norco college link clicked	14
*Energy/Construction and U	157	*Victor Valley College Click	12
*Medical/Nursing	156	*Palo Verde College Clicked	8
*Accounting/Finance/Busin	151	*Riverside City College Clic	7
Career Resources	109	*Riverside Apply Now click	5
Contact Us	65	*Chaffey college link clicked	4
*Barstow college link clicked	33	*Copper Apply Now clicked	4
*Jacinto college link clicked	33	*Chaffey Apply Now clicked	3



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Top Performing Text Ads



Total	81,508	3,389	4.16%
Dual Enrollment	148	6	4.05%
General Ad Group	81,360	3,383	4.16%
AD PERFORMANCE Ad Group	Impressions	Clicks	CTR

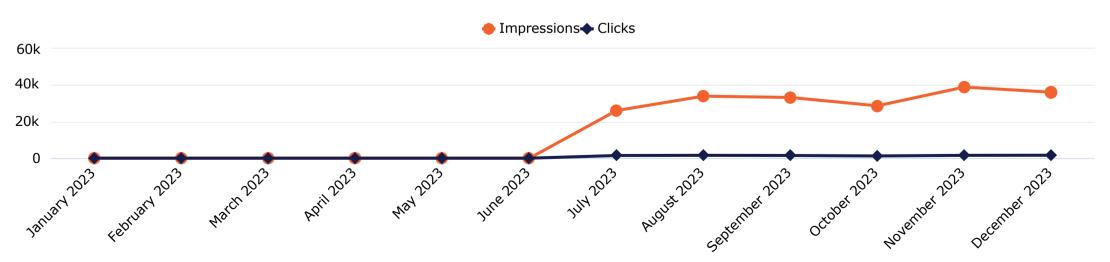


PPC Programs



Г						Click Through	Average			Apply Button	Total		Average Cost
٠		Budget	Date	Impressions	Clicks	Rate	CPC	Calls	Form Submits	Clicked	Leads	Web Events	Per Contact
	Riverside Inland Empire Desert Consortium PPC 2023	Monthly Budget	Date Campaign Ran	Number of times text ad is shown when a search is being done on a search engine like Google	Number of times a person has clicked on the text ad, generating a visit to the site	Average click through rate on text ads for all keywords	Average cost per click across all keywords and publishers	Number of calls generated from the PPC campaign	Forms From Landing Page We Are Tracking Completed	Total clicks on the "apply now button" as a contact since we can't track the final fom submits	Calls + Form Submits	Total visits to specific pages we are tracking (summary below)	Average cost per contact (calls, end form submissions)
		\$3,200.00	Jul-23	22,662	1,290	5.69	\$2.48	17	2	196	215	345	\$14.88
		\$3,200.00	Aug-23	36,972	1,697	4.59	\$1.89	31	1	225	257	524	\$12.45
		\$3,200.00	Sep-23	30,216	1,387	4.59	\$2.31	19	1	183	203	440	\$15.76
		\$3,200.00	Oct-23	33,526	1,385	4.13	\$2.31	3	1	184	188	440	\$17.02
	tracking code removed and added back 11/21	\$3,200.00	Nov-23	35,140	1,448	4.12	\$2.21	9	1	137	147	182	\$21.77
		\$3,200.00	Dec-23	37,631	1,620	4.30	\$1.98	5	1	182	188	432	\$17.02
L	TOTALS:	\$19,200.00		196,147	8,827	4.50	\$2.18	84	7	1,107	1,198	2,363	\$16.03

01/01/2023 - 12/31/2023



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Top Keywords & Page Visits



TOP KEYWORDS Keyword	CTR
nursing class	4.28%
technical college	4.31%
nearby community colleges	2.60%
business class	4.41%
nursing college	3.73%
medical assistant degree	3.52%
Technical Community College	2.39%
computer technology class	3.60%
Rad tech program	5.14%
registered nursing class	4.10%
ultrasound training program	5.44%
paralegal studies class	6.24%
emt program	7.16%
early childhood education degree	3.44%
automotive technician class	4.66%
teacher certification	3.86%
medical assistant class	4.37%
OSHA Certification	4.87%
real estate class	4.65%
schools for ultrasound tech	6.04%

WEB EVENTS - CONTINU		12/01/2023 - 12/31/2023
*Apply Page	201	Count
*Apply Page		
*Resources Page	81	
*Riverside City College- Col	24	
*Chaffey College- College	23	
*Mt. San Jacinto College- C	21	
*View Colleges Page	18	
*San Bernardino Valley Coll	13	
*College of the Desert- Coll	12	
*Barstow Community Colle	10	
*Norco College- College Pr	10	
*Moreno Valley College- Co	9	
* Crafton Hills College- Coll	7	

3	WEB EVENTS - CONTINU Event Name		12/01/2023 - 12/31/2023
	Event Name	Evein	Count
	*Copper Mountain College	7	
	*Palo Verde College- Colleg	5	
	*Victor Valley College- Coll	3	
	*Chaffey College - Apply N	2	
	*Crafton Hills College - App	2	
	*Contact Form Submitted	1	
	*Norco College - Apply No	1	
	*Riverside City College - Ap	1	
	*San Bernardino Valley Coll	1	
	*Victor Valley College - App	1	



Top Performing Text Ads



AD PERFORMANCE Ad Group	Impressions	Clicks	CTR
Medical / Nursing	17,526	735	4.19%
General Ad Group	10,205	445	4.36%
Accounting / Finance / Business / Real Estate	3,943	204	5.17%
Child Development	1,680	80	4.76%
Outdoor / Architecture	791	76	9.61%
Digital Media -	1,516	54	3.56%
Aeronautics / Aviation / Automotive	732	31	4.23%
Total	36,393	1,625	4.47%

Display

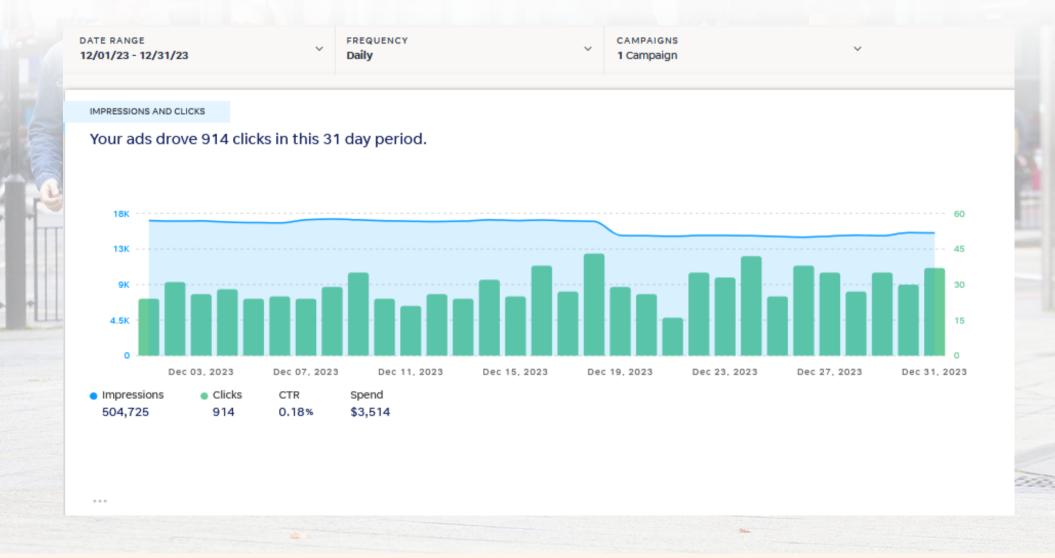




Display Performance



Campaign Name	Impressions	Clicks	CPM	Calls	Spend
TD Riverside Inland Empire Display	504,725	914	\$6.18	2	\$3,541.98





Display Performance



OTT Streaming Performance	Impressions	Clicks	CTR	Start	First Quartile	Midpoint	Third Quartile	Complete	Complete Rate
C3747436_TD_readysetcareer_OTT_Large Screen	8,824	0	0.00%	8,787	8,768	8,749	8,738	8,713	99.16%
C3747436_TD_readysetcareer_OTT_Small Screen	8,613	1	0.01%	8,669	8,330	8,217	8,083	7,967	91.90%
Totals	17,437	1	0.01%	17,456	17,098	16,966	16,821	16,680	95.56%

Targeted Audiences	Impressions	Clicks	CTR	Viewthrough Visits
General Awareness	95,249	163	0.17%	0
Keyword Search Retargeting	51,465	113	0.22%	0
Lookalike Audience	48,366	123	0.25%	1
HighSchoolGeofencing	48,068	97	0.20%	31
Adult career education Audience	47,835	68	0.14%	4
SpanishEducationAudience	41,785	73	0.17%	0
Website Remarketing	41,778	112	0.27%	16
Low Income work industries_Audience	39,311	64	0.16%	0
Military/online learning Audience	39,020	54	0.14%	1
SpanishAffinityAudience	34,411	46	0.13%	0
OTT_Large Screen	8,824	0	0.00%	9
OTT_Small Screen	8,613	1	0.01%	0
Totals	504,725	914	0.18%	62

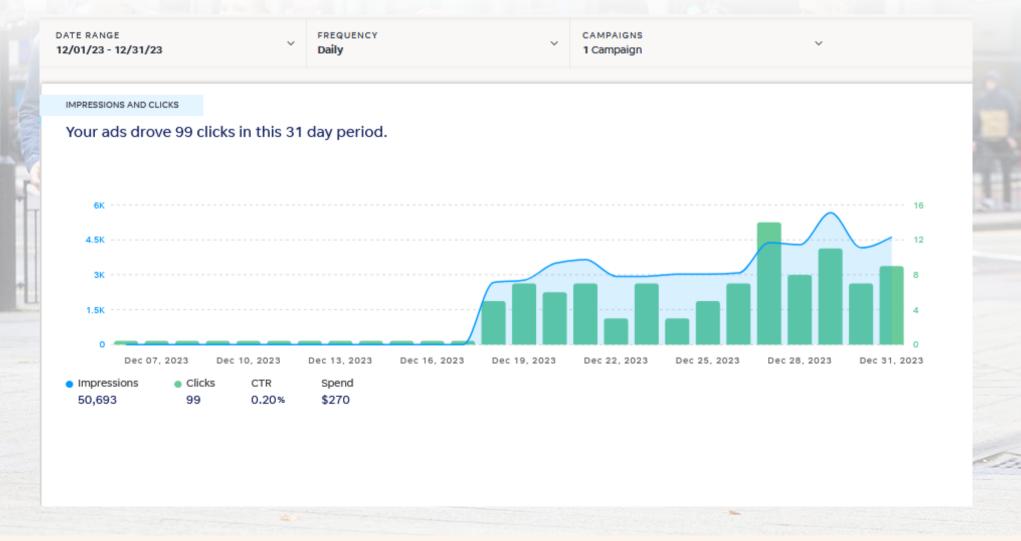
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Display Competitor



Campaign Name	Impressions	Clicks	СРМ	Calls	Spend
TD Riverside Inland Empire Display Competitor	50,693	99	\$5.40		\$269.58



Facebook & Instagram





Facebook & Instagram Performance





Why Are These Metrics Important?

Impressions - The number of times your ads were on screen.

CPM - The average cost for 1,000 impressions.

Link Clicks - The number of clicks on your ad that linked the user to your destination URL.

Clicks (All) - The number of clicks on your ads. This includes any interaction with your ad (i.e. link clicks, post engagement, etc.).

Clicks (All) CTR - The percentage of times an interaction occurred on your ad.

Page Likes - The number of likes on your Facebook Page attributed to your ads.

Post Reactions - The number of reactions on your ads. The reactions button on an ad allows people to share different reactions to its content: Like, Love, Haha, Wow, Sad or Angry

Post Shares - The number of shares of your ads. People can share your ads or posts on their own or friends' Timelines, in groups and on their own Pages.

Post Comments - The number of comments on your ads.

Post Saves - The number of times your ad was saved.

Video 100% Views - The number of times your video was played at 100% of its length, including plays that skipped to this point.



Facebook & Instagram Performance



338,068

Impressions ▲ 7,333 \$4,479.22

Cost ▲ \$143.56 \$13.25

CPM ▲ \$0.14 2,986

Clicks

272

\$1.50

CPC ▼ \$-0.10

1.20%

Clicks (All) CTR • 7.64% 59

Post Reactions ▲ 2,850.00% 1

Post Saves ▼ -50.00%

93

Video 100% Views ▲ 3.33% 3,395

Post Engagements

12.60%

TOP-PERFORMING AD SETS

Ad Set Name	Impressions	Link Clicks	Clicks (All)	Clicks (All) CTR	Page Likes	Post Reactions	Post Saves	Video 100% Views	Post Comments	Post Engagements
18-55, Military/Online Learning/Adult Education	5,629	39	84	1.49%	0	5	0	5	0	100
Education, Online Learning, 18-50	6,313	44	75	1.19%	0	14	0	3	0	120
General 18-19	115	1	1	0.87%	0	1	0	0	0	2
Retargeting	5,127	44	84	1.64%	0	35	1	27	0	329
Some College, HS Grads, Adult Learners, 18-50	298,051	2,407	2,580	0.87%	0	3	0	58	0	2,700
Spanish - Education, Online Education/Adult Learner, High School Student	22,833	143	162	0.71%	0	1	0	0	0	144
Total	338,068	2,678	2,986	0.88%	0	59	1	93	0	3,395

Industry Benchmarks • PPC • Display • Facebook & Instagram • Snapchat • YouTube • Spotify • Pandora • TIKTOK

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Facebook & Instagram Performance



TOP PERFORMING ADS							Actions	Actions	On Cito	Video		
Adset Name	Ad Name	AdPreviewURL	Impressions	Inline link clicks	Clicks	Action: Page Likes	Action: Post Reactions	Action: Post Comments	On-Site Conversion: Post Save		CTR	Post Engagements
Some College, HS Grads, A	Carousel Ad - G	https://www.facebook.com/19687167132	282,326	2,298	2,447	0	0	0	0	0	0.87%	2,298
Spanish - Education, Onlin	Carousel Ad - S	https://www.facebook.com/19687167131	4,489	98	108	0	0	0	0	0	0.75%	98
Some College, HS Grads, A	Static - Workin	https://www.facebook.com/19687167131	0,315	76	80	0	0	0	0	0	0.78%	76
Spanish - Education, Onlin	Static - Spanis	https://www.facebook.com/19687167138	,344	45	54	0	1	0	0	0	0.65%	46
Some College, HS Grads, A	Carousel Ad	https://www.facebook.com/19687167132	2,876	16	22	0	0	0	0	0	0.77%	16
Education, Online Learning	Carousel Ad - G	https://www.facebook.com/19687167132	,819	19	29	0	1	0	0	0	1.03%	20
18-55, Military/Online Lear	Carousel Ad - G	https://www.facebook.com/19687167132	2,610	12	20	0	0	0	0	0	0.77%	12
Retargeting	Video Ad - Pre	https://www.facebook.com/1968716713	1,760	18	27	0	33	0	0	24	1.53%	271
Some College, HS Grads, A	Video Ad - Pre	https://www.facebook.com/19687167131	1,674	5	10	0	1	0	0	32	0.60%	174
Retargeting	Carousel Ad - G	. https://www.facebook.com/1968716713	1,656	9	18	0	0	0	0	0	1.09%	9
Education, Online Learning	Carousel Ad	https://www.facebook.com/19687167131	,646	9	17	0	0	0	0	0	1.03%	9
18-55, Military/Online Lear	Static Ad - Gen	https://www.facebook.com/19687167131	,637	17	44	0	0	0	0	0	2.69%	17
Retargeting	Static Ad - Gen	https://www.facebook.com/1968716713	1,127	10	25	0	0	0	1	0	2.22%	11
Education, Online Learning	Static Ad - Gen	https://www.facebook.com/19687167131	,090	8	22	0	2	0	0	0	2.02%	10
Some College, HS Grads, A	Video Ad - Pre	https://www.facebook.com/19687167138	360	12	21	0	2	0	0	26	2.44%	136
Education, Online Learning	Video Ad - Pre	https://www.facebook.com/1968716713	50	4	3	0	9	0	0	2	0.86%	64
18-55, Military/Online Lear	Static Ad - Gen	https://www.facebook.com/19687167133	41	0	1	0	0	0	0	0	0.29%	0
18-55, Military/Online Lear	Carousel Ad - G	https://www.facebook.com/1968716713	33	1	1	0	0	0	0	0	0.30%	1
Total			336,253	2,657	2,949	0	49	0	1	84	0.88%	3,268

REACHLOGAL Industry Benchmarks • PPC • Display • Facebook & Instagram • Snapchat • YouTube • Spotify • Pandora • TIKTOK

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Facebook & Instagram Performance



TOP-PERFORMING AD SETS

Network	Impressions	Post Reactions	Post Comments	Video 100% Views	Page Likes	Clicks (All)	Clicks (All) CTR	Post Engagements
Facebook	41,981	3	0	74	0	436	1.04%	728
Instagram	296,087	56	0	19	0	2,550	0.86%	2,667
Total	338,068	59	0	93	0	2,986	0.88%	3,395



Snapchat





Snapchat Performance





Why are these metrics important?

Impressions - The number of times your ads were on screen.

Impressions help correlate and demonstrate the number of people who were exposed to your brand and content.

CPM - The average cost for 1,000 impressions.

The lower a campaign's CPM, the more people you are showing your ad to for a lower cost overall.

Swipe Ups - The number of times your Ad was swiped up on or the CTA was tapped to view the attachment below.

Swipe Up Rate - The average number of swipes per impression, shows as a percentage.

Video Views - The total number of impressions that have watched at least 15 seconds, or 97% completion if it's shorter than 15 seconds, or a swipe up action on the ad.

View Completion - Number of time your top Snap ad was viewed to 97%.



Snapchat Performance



\$2,080.38

Spend ▲ 2.78% 54,551

Impressions ▼ -2.30%

\$38.14

CPM ▲ 5.20% 2,097

Swipe Ups ▲ 17.74% 0.99

eCPSU ▼ -12.71%

3.84%

Swipe Up Percent 20.52%

1.18

Frequency
7 -1.08%

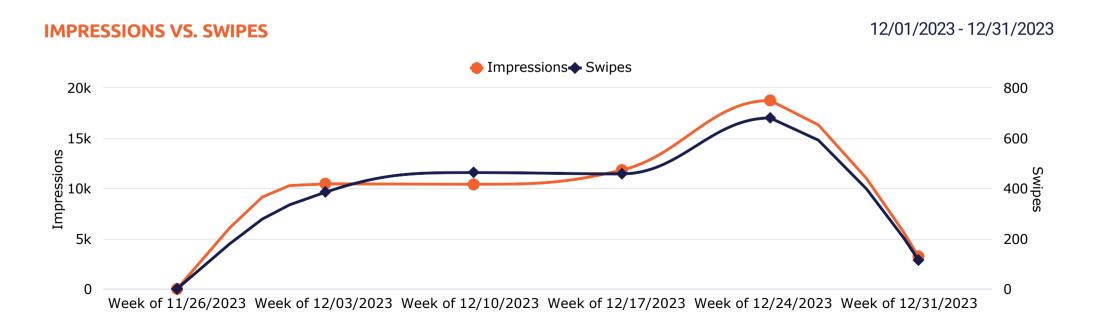
5,971

Video Views

▲ 1.95%

766

View Completion ▲ 3.65%





Snapchat Performance



TOP-PERFORMING ADS							12/01/2023 - 12/31/2023
Ad Name	Impressions	СРМ	eCPSU	Swipes	Swipe Up Percent	Video Views	View Completion
Video Ad 1 4.14.22	15,855	\$21.32	0.56	604	3.81%	1,759	322
Video Ad 2 4.14.22	14,819	\$14.99	0.66	334	2.25%	1,022	118
Video - Inland Authentic Narration Snapchat Fall 2020	6,014	\$76.75	1.22	377	6.27%	1,268	112
Video - Inland Pre-Roll Snapchat Fall 2020	5,202	\$79.11	1.30	317	6.09%	1,096	82
Static Ad High School 4.14.22	2,794	\$27.60	0.89	87	3.11%	0	0
Inland_April2020_Snapchat_5 - Updated LP - 5.19.20	2,356	\$34.93	2.06	40	1.70%	0	0
Video Ad Spanish 4.14.22	2,012	\$118.47	1.24	192	9.54%	537	92
Static Ad Spanish 4.14.22	1,861	\$44.49	2.12	39	2.10%	142	26
Inland_April2020_Snapchat_1 - Updated LP - 5.19.20	1,389	\$38.15	2.79	19	1.37%	0	0
Video - Inland Covid Voice Over Snapchat Fall 2020	760	\$57.14	1.06	41	5.39%	147	14
Copy of Inland_April2020_Snapchat_2 - Updated LP - 5.7	1622	\$47.00	1.95	15	2.41%	0	0
Inland_April2020_Snapchat_2 - Updated LP - 5.19.20	498	\$44.29	1.00	22	4.42%	0	0
Inland_April2020_Snapchat_4 - Updated LP - 5.19.20	202	\$48.63	1.40	7	3.47%	0	0
Inland_April2020_Snapchat_3 - Updated LP - 5.19.20	167	\$54.28	3.02	3	1.80%	0	0
Total	54,551	\$38.14	0.99	2,097	3.84%	5,971	766

Industry Benchmarks • PPC • Display • Facebook & Instagram • Snapchat • YouTube • Spotify • Pandora • TIKTOK

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Snapchat Performance



TOP-PERFORMING ADS	TOP-PERFORMING ADS									
Ad Squads Name	Impressions	СРМ	eCPSU	Swipes	Swipe Up Percent	Video Views	View Completion			
16-25	32,597	\$17.96	0.59	992	3.04%	2,717	426			
18-35	9,409	\$62.37	1.33	442	4.70%	1,327	124			
Nighclubs/Bars/Entertainment	8,672	\$67.67	1.36	432	4.98%	1,248	98			
16-40 Spanish	3,873	\$82.92	1.39	231	5.96%	679	118			
Total	54,551	\$38.14	0.99	2,097	3.84%	5,971	766			



YouTube



interact | 2-year college experts

REACHLOCAL





YouTube Performance





Why are these metrics important?

Impressions – The number of times your ads were on screen.

Impressions help correlate and demonstrate the number of people who were exposed to your brand and content.

CPM – The average cost for 1,000 impressions.

The lower a campaign's CPM, the more people you are showing your ad to for a lower cost overall.

View Rate - The percentage of completed video views from the total video impressions generated

Views - The total completed video views in which someone watched your video in full.

CPV – The average cost per completed video view. You only pay when someone watches your video in full, if they skip the video or skip partway through, you don't pay for the impression.

Clicks – Number of time your video was clicked on and someone went to your website. YouTube does not produce high volume clicks, our goal is completed video views



YouTube Spanish



\$1,522.30

Cost **55.09%** 67,913

Impressions **61.89%**

41,493

Views **64.50%** 61.10%

View rate **1.61%**

29

Clicks **16.00%** \$0.04

▼ -5.72%

AD GROUP PERFORMANCE Ad Group Name	Impressions	Views	View rate	Clicks	Video 25%	Video 50%	Video 75%	12/01/2023 - 12/31/2023 Video 100 %
Audiences	66,858	40,798	61.02%	29	83.20%	69.89%	64.26%	60.31%
Keywords	952	629	66.07%	0	85.28%	75.50%	70.66%	64.67%
Topics	103	66	64.08%	0	82.52%	70.87%	68.93%	64.08%
Total	67,913	41,493	61.10%	29	83.23%	69.97%	64.36%	60.38%

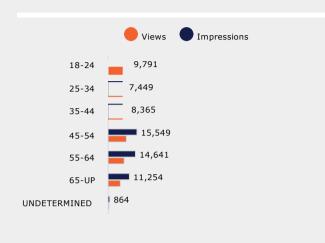
AD PERFORMANCE Video Title	Impressions	Views	View rate	Clicks	Video 25%	Video 50%	Video 75%	12/01/2023 - 12/31/2023 Video 100 %
Listo, Marca, Carrera -	54,054	32,966	60.99%	26	82.84%	69.68%	64.06%	60.07%
Ready, Set Career - Fabian	13,859	8,527	61.53%	3	84.75%	71.11%	65.54%	61.58%
Total	67,913	41,493	61.10%	29	83.23%	69.97%	64.36%	60.38%

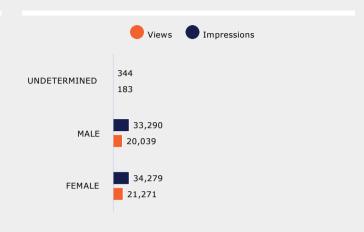
interact

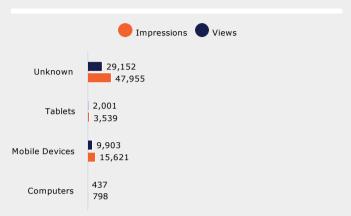
REACH

YouTube Performance

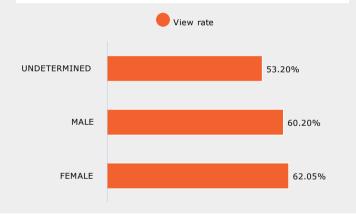


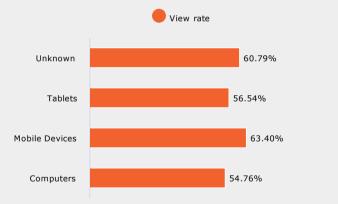












Device Type	25%	50%	75%	100%
Computers	79.04%	65.49%	57.84%	53.45%
Mobile Devices	84.15%	72.48%	66.66%	62.30%
Tablets	79.53%	65.97%	60.08%	55.49%
Unknown	83.27%	69.52%	64.03%	60.23%

Age Range	25%	50%	75%	100%
18-24	84.26%	70.98%	64.86%	60.96%
25-34	85.31%	73.25%	67.96%	64.04%
35-44	84.93%	73.44%	68.20%	64.04%
45-54	84.15%	71.26%	65.84%	62.03%
55-64	81.61%	67.85%	62.23%	58.22%
65-UP	80.76%	65.63%	59.88%	55.75%
UNDETERMINED	80.17%	65.80%	58.26%	53.97%

Gender	25%	50%	75%	100%
FEMALE	84.20%	70.87%	65.33%	61.27%
MALE	82.28%	69.08%	63.43%	59.54%
UNDETERMI	78.88%	65.50%	57.56%	52.62%

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YouTube Performance



\$2,797.72

Cost ▲ 100.72% 126,957

Impressions ▲ 129.71%

69,528

Views ▲ 124.00% 54.76%

View rate ▼ -2.49% 32

Clicks ▲ 60.00% \$0.04

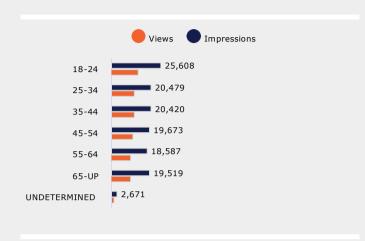
CPV ▼ -10.39%

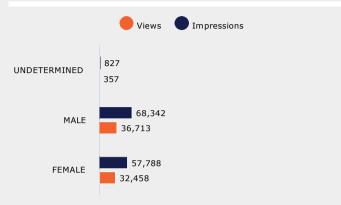
AD GROUP PERFORMA Ad Group Name	NCE	Impressi	ons	Views		View rate		Clicks		Video 25%		Video 50%	Video 7	' 5%	12/01/2023 - 12/31/2023 Video 100%
Audiences		120,270		65,506		54.47%		32		73.58%		61.08%	55.46%		51.26%
Business Keywords		138		74		53.62%		0		69.57%		58.70%	55.07%		49.27%
Energy, Construction, Uti	lities	78		46		58.97%		0		74.36%		64.10%	55.13%		48.72%
Information, Communica Technology	ations, and	164		95		57.93%		0		74.80%		64.23%	60.57%		57.52%
Keywords		6,038		3,656		60.55%		0		77.95%		66.67%	61.68%		58.08%
Topics		218		120		55.05%		0		80.74%		65.02%	56.54%		52.41%
AD PERFORMANCE Video Title	Impressions		Views		View rate		Clicks		Video 25	%	Video 50	%	Video 75%		12/01/2023 - 12/31/2023 Video 100%
We're ready for you!	35,628		21,157		59.38%		6		82.19%		68.92%		63.44%		59.71%
IEDRC/KVCR	25,368		11,360		44.78%		4		55.38%		45.01%		39.64%		35.37%
Inland Fall2019 Preroll1	20,213		12,585		62.26%		5		87.00%		73.72%		67.19%		62.45%
We're READY for you.	9,679		5,525		57.08%		7		80.61%		66.58%		60.97%		57.19%
XIMENA IEDRC/KVCR	9,277		4,050		43.66%		3		56.27%		43.77%		37.97%		33.12%
Inland Fall 2021 Pre-Roll :30 v2	5,624		3,498		62.20%		1		83.56%		71.44%		66.54%		62.49%
Total	105,789		58,175		54.99%		26		74.33%		61.82%		56.15%		51.98%

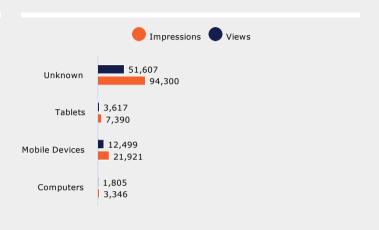


YouTube Performance

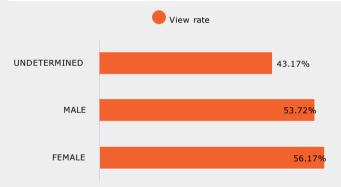


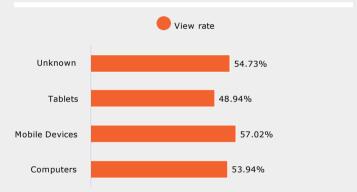












Device Type	25%	50%	75%	100%
Computers	75.49%	62.55%	56.38%	51.98%
Mobile Devices	77.94%	65.44%	58.55%	53.67%
Tablets	70.93%	57.01%	50.64%	45.65%
Unknown	73.00%	60.71%	55.49%	51.57%

Age Range	25%	50%	75%	100%
18-24	75.68%	62.83%	56.87%	52.55%
25-34	77.32%	65.02%	59.09%	55.06%
35-44	76.99%	64.38%	58.94%	54.81%
45-54	74.07%	62.27%	56.74%	52.38%
55-64	70.79%	58.85%	53.50%	49.49%
65-UP	67.68%	55.11%	49.83%	45.67%
UNDETERMINED	68.39%	52.61%	47.41%	43.70%

Gender	25%	50%	75%	100%
FEMALE	75.72%	63.01%	57.34%	53.13%
MALE	72.27%	60.09%	54.55%	50.43%
UNDETERMIN	66.34%	50.72%	44.67%	40.91%



YouTube Music



\$1,922.86

Cost ▲ 94.63% 421,069

Impressions

▲ 109.54%

412,674

Views • 0.00%

98.26%

View rate

0.00%

75

Clicks ▲ 368.75% \$0.04

CPV 0.00%

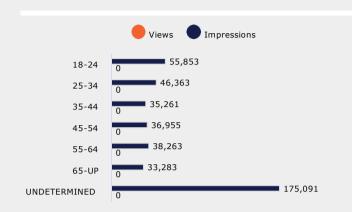
12/01/2023 - 12/31/2023 AD GROUP PERFORMANCE Clicks Video 25% Video 50% Video 75% **Impressions Views** View rate **Ad Group Name Video 100%** Affinity | Gamers 81,356 0 0.00% 99.23% 98.84% 98.51% 97.96% 18 294,162 0.00% 27 99.57% 99.29% 99.04% 98.72% General 0 In-Market | Education 45,551 0 0.00% 30 98.25% 97.33% 96.73% 95.84% Total 421,069 0 0.00% 75 99.36% 98.99% 98.69% 98.26%

AD PERFORMANCE Video Title	Impressions	Views	View rate	Clicks	Video 25%	Video 50%	Video 75%	12/01/2023 - 12/31/2023 Video 100%
Ready, Set, Career at your local community college	421,069	0	0.00%	75	99.36%	98.99%	98.69%	98.26%
Total	421,069	0	0.00%	75	99.36%	98.99%	98.69%	98.26%

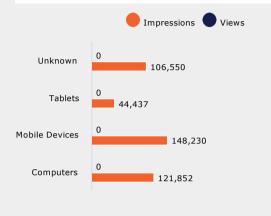


YouTube Performance









	Impressions	
UNDETERMINED		145,520
MALE		161,078
FEMALE	114,47	71

Device Type	25%	50%	75%	100%
Computers	98.75%	98.38%	98.02%	97.71%
Mobile Devices	99.32%	98.77%	98.34%	97.76%
Tablets	99.38%	98.78%	98.33%	97.94%
Unknown	99.96%	99.89%	99.82%	99.39%

Age Range	25%	50%	75%	100%
18-24	98.81%	98.42%	98.07%	97.44%
25-34	98.83%	98.35%	97.97%	97.68%
35-44	99.21%	98.76%	98.46%	98.07%
45-54	99.05%	98.59%	98.24%	97.89%
55-64	99.36%	99.04%	98.72%	98.33%
65-UP	99.47%	99.06%	98.67%	98.22%
UNDETERMINED	99.69%	99.37%	99.10%	98.64%

Gender	25%	50%	75%	100%
FEMALE	99.42%	99.10%	98.82%	98.47%
MALE	99.06%	98.64%	98.33%	97.83%
UNDETERMIN	99.62%	99.28%	98.96%	98.55%

TIKTOK



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TIKTOK

\$2,940.12

Total Cost ▼ \$-22.32

356,107

Impressions 32,236

3,515

Clicks **▲** 867

\$8.26

CPM ▼ \$-0.89 \$0.84

CPC ▼ \$-0.28

0.99%

CTR **20.73%** 351,905

Video Views **9.82%**

TOP-PERFORMING AD SETS

Ad Group Name	Impressions	Clicks	СРМ	Video Views
LA Education-1-1	356,107	3,515	\$8.26	351,905
Total	356,107	3,515	\$8.26	351,905



TIKTOK



TOP PERFORMING ADS

CABB6471_readysetcareer Down much will you make v3.mp4 109,962 1,093 88.27 80.83 0.99% 108,705 108	TOP PERFORMING ADS								
DMA	Campaign Name	Ad Name	Impressions	Clicks	СРМ	CPC	CTR	Video Views	
MAIN 9.6.23 Mark	C4086471_readysetcareer_ DMA		109,962	1,093	\$8.27	\$0.83	0.99%	108,705	
Mode	C4086471_readysetcareer_ DMA		21,839	169	\$7.39	\$0.95	0.77%	21,617	
DMA ed (mild).mp4_11.13.23 C4086471_readysetcareer Inland TikTok 2023 FvF.mp4_9.6.2 11,631 98 \$9.13 \$1.08 0.84% 11,407 11	C4086471_readysetcareer_ DMA		706	1	\$1.98	\$1.40	0.14%	699	
DMA 3 C4086471_readysetcareer- DMA (ilm),mp4_111.32.23 Inland TikTok 2023 General 1 (Me dium),mp4_111.32.3 Inland TikTok 2023 General 2 (Me dium),mp4_111.32.3 Inland TikTok 2023 General 2 (Me dium),mp4_111.32.3 Inland TikTok 2023 General 3 (Me dium),mp4_111.32.3 Inland TikTok 2023 General 3 (Me dium),mp4_11.13.23 Inland TikTok 2023 General 4 (Me dium),mp4_11.13.23 Inland TikTok 2023 Laugh (Hot).m 23,058 Inland TikTok 2023 Laugh (Hot).m 23,058 Inland TikTok 2023 Laugh (Hot).m 23,058 Inland TikTok 2023 Mow Much Wil 1/You Make_ (Medium),mp4_11.1 Inland TikTok 2023 Mow Much Wil 1/You M	C4086471_readysetcareer_ DMA		37,853	415	\$8.24	\$0.75	1.10%	37,416	
DMA dium).mp4_11.13.23 C4086471_readysetcareer_	C4086471_readysetcareer_ DMA		11,631	98	\$9.13	\$1.08	0.84%	11,407	
DMA dium).mp4_11.13.23 C4086471_readysetcarear_ Inland TikTok 2023 General 3 (Me dium).mp4_11.13.23 C4086471_readysetcarear_ Inland TikTok 2023 General 4 (Me dium).mp4_11.13.23 C4086471_readysetcarear_ Inland TikTok 2023 General 4 (Me dium).mp4_11.13.23 C4086471_readysetcarear_ Inland TikTok 2023 Laugh (Hot).m 23,058 295 88.67 \$8.67 \$0.68 1.28% 22,704 C4086471_readysetcarear_ Inland TikTok 2023 Mow Much Will 1/You Make_ (Medium).mp4_11.1 3.23 C4086471_readysetcarear_ Inland TikTok 2023 Mow Much Will 1/You Make_ (Medium).mp4_11.1 73,606 734 88.03 \$8.80 \$0.81 1.00% 72,650 C4086471_readysetcarear_ Inland TikTok 2023 Music (Mediu 4,779 43 88.50 \$9.977 \$0.98 0.99% 0.99% 4,979 DMA C4086471_readysetcarear_ Inland TikTok 2023 Tiny Mic (Hot). 5,033 50 \$9.77 \$0.98 0.99% 0.99% 4,979 DMA Trows not shown	C4086471_readysetcareer_ DMA		4,047	23	\$6.15	\$1.08	0.57%	4,017	
DMA dium).mp4_11.13.23 C4086471_readysetcareer-	C4086471_readysetcareer_ DMA		935	5	\$3.47	\$0.65	0.53%	903	
DMA dium).mp4_11.13.23 C4086471_readysetcareer_ Inland TikTok 2023 Laugh (Hot).m 23,058 295 \$8.67 \$0.68 1.28% 22,704 DMA 2008471_readysetcareer_ Inland TikTok 2023 Mow Much Will 1You Make_ (Medium).mp4_11.1 73,606 734 \$8.03 \$0.81 1.00% 72,650 C4086471_readysetcareer_ Inland TikTok 2023 Mow Suci (Mediu 4,779 43 \$8.50 \$0.95 0.90% 4,720 C4086471_readysetcareer_ Inland TikTok 2023 Tiny Mic (Hot). 5,033 50 \$9.77 \$0.98 0.99% 0.99% 4,979 DMA 50 50 50 50 50 50 50 50 50 50 50 50 50	C4086471_readysetcareer_ DMA		10,040	80	\$7.65	\$0.96	0.80%	9,942	
DMA p4_11.13.23 C4086471_readysetcareer_DMA	C4086471_readysetcareer_ DMA		5,523	58	\$8.24	\$0.78	1.05%	5,471	
C4086471_readysetcareer_DMA IYou Make_ (Medium).mp4_11.1 73,606 734 \$8.03 \$0.81 1.00% 72,650 C4086471_readysetcareer_DMA Inland TikTok 2023 Music (Mediu Music	C4086471_readysetcareer_ DMA		23,058	295	\$8.67	\$0.68	1.28%	22,704	
DMA m).mp4_11.13.23 C4086471_readysetcareer_ Inland TikTok 2023 Tiny Mic (Hot). 5,033 50 \$9.77 \$0.98 0.99% 4,979 DMA mp4_11.13.23 7 rows not shown	C4086471_readysetcareer_ DMA	l You Make_ (Medium).mp4_11.1	73,606	734	\$8.03	\$0.81	1.00%	72,650	
DMA mp4_11.13.23 7 rows not shown	C4086471_readysetcareer_ DMA		4,779	43	\$8.50	\$0.95	0.90%	4,720	
	C4086471_readysetcareer_ DMA		5,033	50	\$9.77	\$0.98	0.99%	4,979	
Total 356,107 3,515 \$8.26 \$0.84 0.99% 351,905	7 rows not shown								
	Total		356,107	3,515	\$8.26	\$0.84	0.99%	351,905	



Thank You

